FOSCAM
home security

Quick Setup Guide

To view this guide in other languages (e.g. Nederlands, Deutsch, Français, Español), and for detailed manuals, tools, etc., please visit **foscam.com/downloads**.
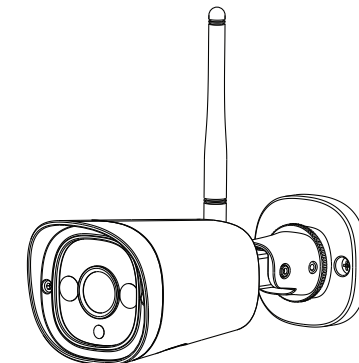
V1.0
305503000795

Setting Up Your Foscam Security Camera

1 Getting Started

Package Contents

IP Camera   Power Adapter   Ethernet Cable
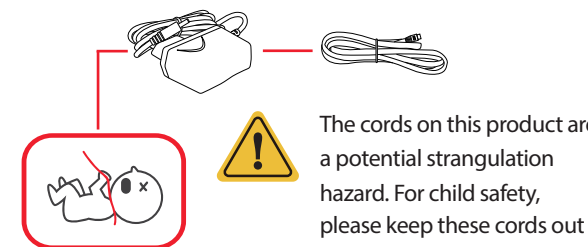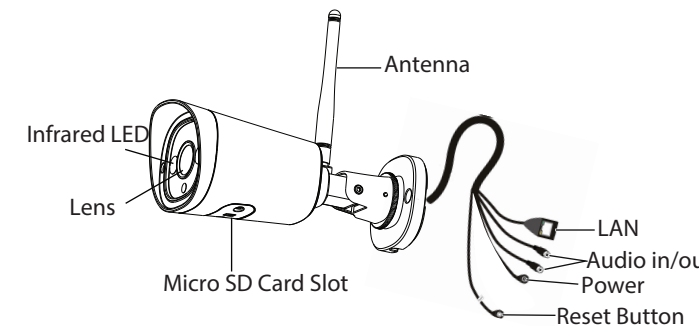
Quick Setup Guide   Wi-Fi Antenna
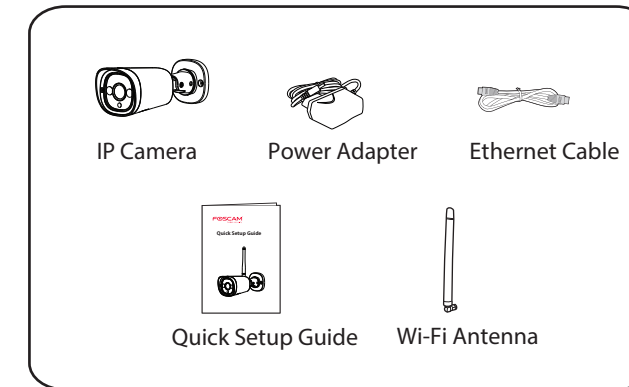
Security Tips

- Please change the camera's password regularly, using a combination of numbers, letters and special characters.
- We recommend that you regularly update your camera with the latest available software and firmware to ensure the best experience with your camera.

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2 Physical Description

Antenna
Infrared LED
Lens
Micro SD Card Slot
LAN
Audio in/out
Power
Reset Button

The cords on this product are a potential strangulation hazard. For child safety, please keep these cords out of the reach of children.

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3 Setting Up Your Camera: Wired Connection via the Foscam App (Recommended)

Before You Get Started

Scan the QR code below to download and install the Foscam APP.

Available on the **App Store**

ANDROID APP ON **Google play**

To ensure a smoother video experience on your smart phone, it is recommended that your smart phone meet the following specifications:

- iOS: version 8.1 or higher.
- Android: 4.1 or higher, using a device with a Graphics Processing

Note: For the best experience, please update the APP to the latest version!

■ Wired Connection

1. Please tighten the antenna clockwise and make sure it is in a vertical position.
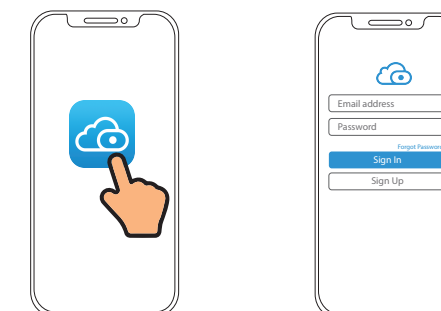
Tighten clockwise

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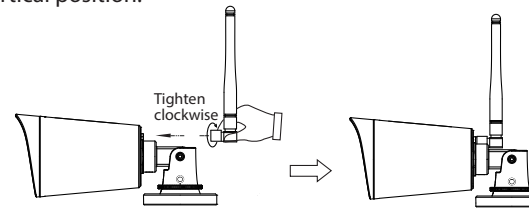
2. Connect the camera to your router with an Ethernet cable.
3. Plug the power adapter into the camera, and then wait for about 1 minute.
4. Make sure your smart phone is connected to the same WiFi network as the camera.

Internet
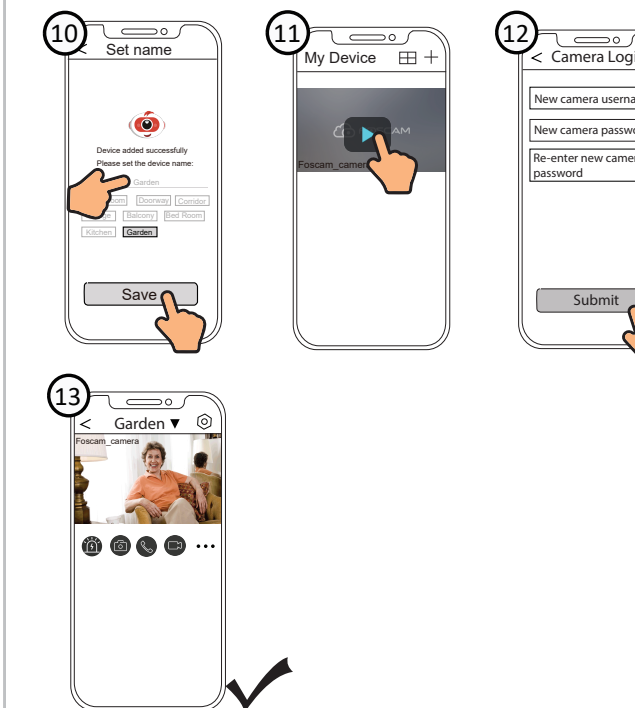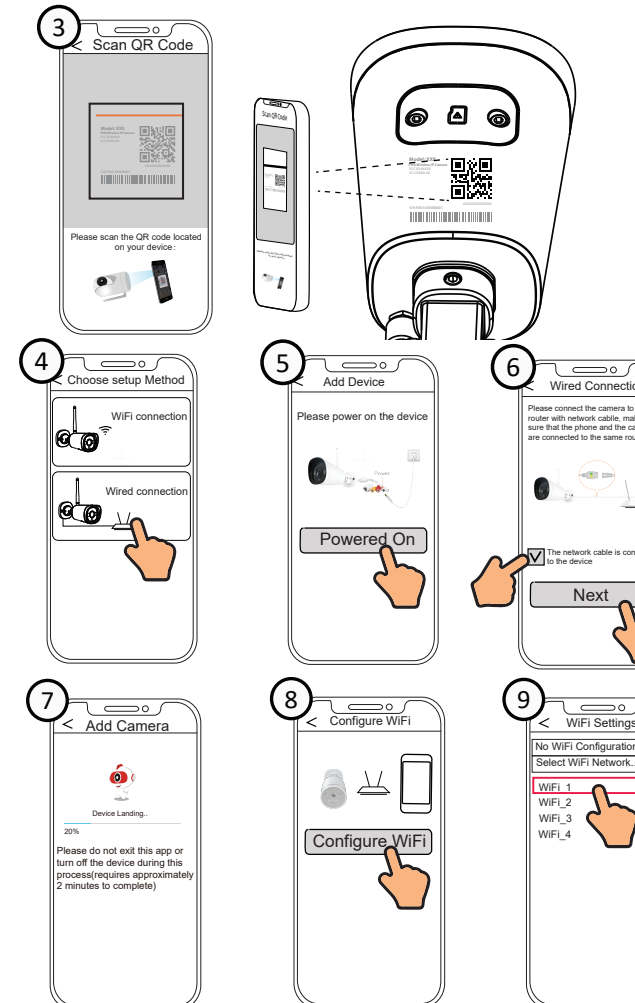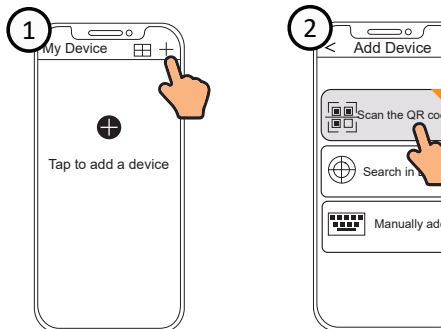Router

2.4 GHz Wi-Fi or 5 GHz Wi-Fi
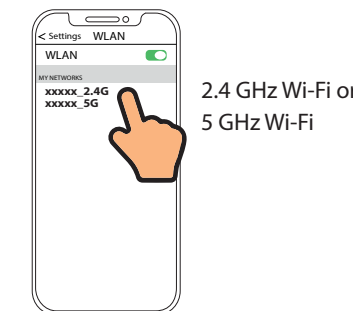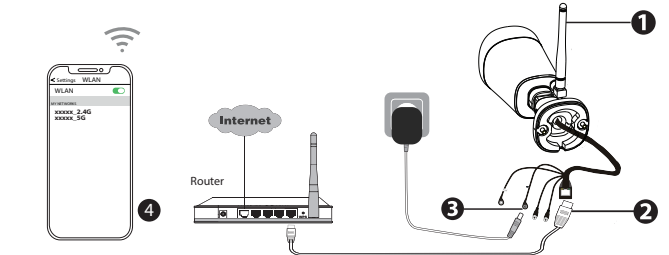
Tips: The camera supports dual-band 2.4GHz and 5GHz WiFi networks, so you can choose the channel with the stronger signal to use. For example, choose your SSID: XXXXX_2.4G or XXXXX_5G.

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5. Open the foscam APP and please register a Foscam account, or sign in if you have one already.

Email address
Password
Sign In
Sign Up

6. Follow the steps below:

1 My Device
Tap to add a device

2 Add Device
Scan the QR code
Search
Manually add

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③ Scan QR Code
Please scan the QR code located on your device

④ Choose Setup Method
Wired connection

⑤ Add Device
Please power on the device
Powered On

⑥ Wired Connection
The network cable is connected to the device
Next

⑦ Add Camera
Device Listing

⑧ Configure WiFi
Configure WiFi

⑨ WiFi Settings
No WiFi Configuration
Select WiFi Network
WiFi_1
WiFi_2
WiFi_3
WiFi_4

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⑩ Set name
Device added successfully. Please edit the device name
Save

⑪ My Device

⑫ Camera Login
New camera username
New camera password
Re-entère new camera password
Submit

⑬ Garden
Camera Login

Note: If the adding process fails, please reset your camera and try adding again according to the above method.

Reset

■ Configure WiFi

If you selected "**Skip**" in ⑨, click play to enter the camera credentials interface > Tap the "⊙" button > tap "**WiFi Settings**" > select your WiFi network and enter your WiFi's password. After setting up successfully, you can view live video without the Ethernet cable.
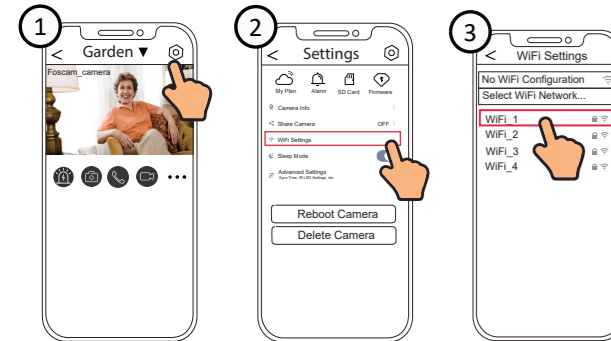

4 PC Access Your Camera

■ Foscam VMS

Foscam VMS is a new tool for PCs. It does not require plug-ins and is compatible with Windows & Mac, supporting all Foscam HD cameras and up to 36 cameras at the same time. If you would like to manage multiple cameras, we suggest you install Foscam VMS. You can download the "Foscam VMS "Windows version from **foscam.com/vms**, and can download the "Foscam VMS" Mac version from the APP store:
**https://apps.apple.com/cn/app/foscamvms/id1521202507?mt=12**

Note: For the best experience, please update Foscam VMS to the latest version!

Add the IP Camera

■ Camera Username & Password

1. Run Foscam VMS, then create a local administrator account and login.
2. Tap the "+" icon on the Foscam VMS and follow the setup wizard to add your camera.
Please visit **foscam.com/downloads** to view the user manual and for additional detailed steps.
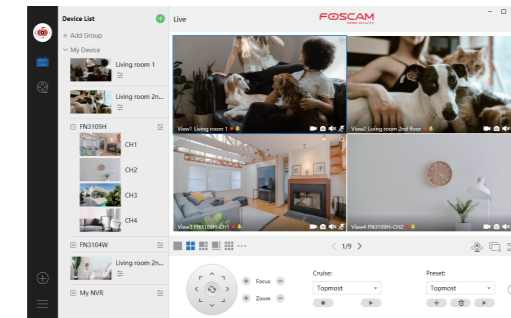
5 Hardware Installation
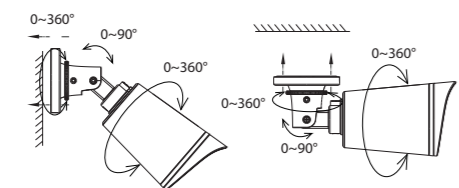
Point the camera at the desired location and use the screws provided to mount it.

Please Note:
Ensure that rain or water will not reach the connector ports at the end of the pig tail wiring. These connectors are not weather-resistant.

## 6 Important Notice

■ Camera Username & Password

The camera username & password are used to access and manage your camera. Having a strong password can significantly improve the security of your camera.

If you have forgotten either of them, please press the "Reset" button.

Press the "Reset" button and hold it for more than 3~5 seconds

■ Storage Media

Your camera supports cloud, NVR (Network Video Recorder), and Micro SD card (supports FAT32 and exFAT format) storage formats.

cloud Storage   NVR   Micro SD card Support up to 128G (FAT32 & exFAT)
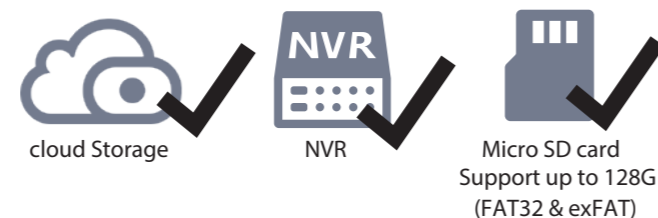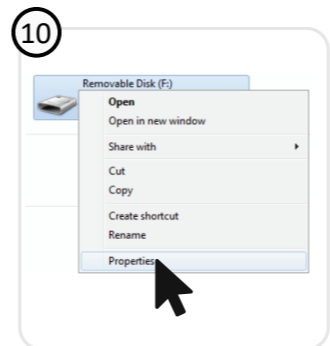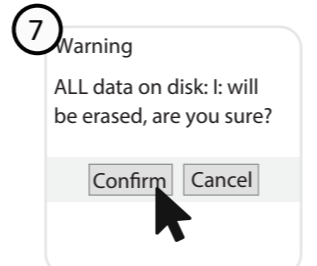

How to format Micro SD card, please follow the steps below:
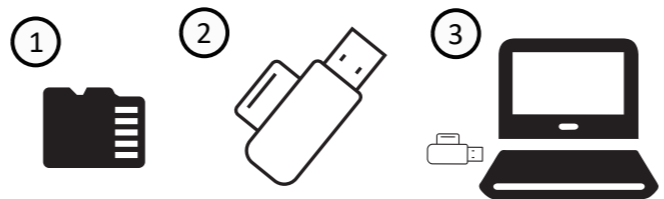
④ Scan the QR code below to download the "FoscamFormat " Tool

⑤ Open the "FoscamFormat " Tool

FoscamFormat

foscam.com/downloads/app_software.html

⑥ Foscam Format
Choose the SD card:
F:\
☑ Accept Terms of use
Terms of use
Format
2019 (c) Euport BV

⑦ Warning
ALL data on disk: I: will be erased, are you sure?
Confirm   Cancel

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⑧ Foscam Format
Format ready
OK

⑨ Computer

⑩ Removable Disk (F:) Properties

⑪
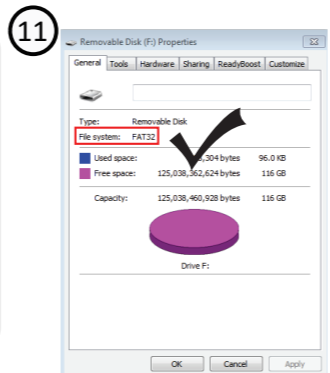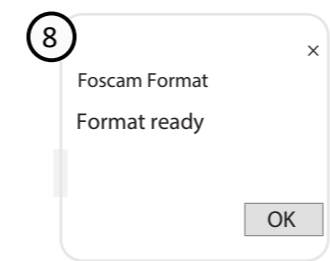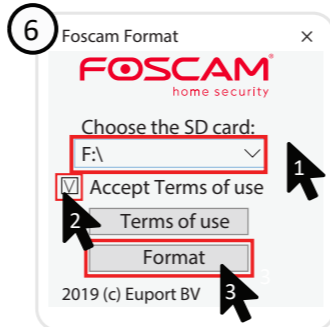
■ Safety Tips

Prohibit use at high temperature

Prohibit use at low temperature

Keep away from fire

Keep away from children

Not a children's toy

Use the correct power supply

Keep dry

Caution Electricity

Use the supplied screw pack

7 Product Performance

WLAN frequency range	2412MHz - 2472MHz and 5725MHz - 5850MHz
Maximum transmission power	< 19dBm
Wireless Standard	IEEE802.11b/g/n (2.4GHz) IEEE802.11a/n/ac (5GHz)
Power Supply	DC 12V 1.0A 12W

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8 Troubleshooting

● IP cameras is not powering on

If you find your camera is not powering on, please the following:
1. Please check whether the outlet is working properly or not. Try to plug the camera into a different outlet and see whether it will work.
2. Please check whether the DC adapter is working or not. If you have another 12V/1A power adapter which is working, please try with another power adapter and see whether it will work.
3. If it still won't work, please contact Foscam support.

● How to re-configure the WiFi connection for Foscam cameras after router changed?

1. Please connect the camera to your router with an ethernet cable. If you can see the camera live video on the Foscam app, please go to camera settings-->WiFi settings to choose the new WiFi name and input WiFi password to set up. After the WiFi settings is completed, please disconnect the ethernet cable from the camera and wait for some seconds to connect to the camera.
2. There is a need to reset the camera first. Please refer to https://www.foscam.com/faqs/view.html?id=13 to see the reset steps.
Then please open the Foscam app to scan the QR-code of your camera to set up the wireless connection for the camera. Please make sure your cellphone is connected to that new WiFi.

support@foscam.com

FOSCAM
home security

CE FC UK CA

CE Certificate statement Website:
https://www.foscam.com/company/ce-certificate.html

Exporter and Importer Information Opened to Public:
https://www.foscam.com/company/open-information.html

FAQS   Foscam APP   Facebook

www.foscam.com

Due to product upgrades and other reasons, this guide may be slow to update, resulting in slight inconsistencies with the official website information. Please take the official website (www.foscam.com) information as the current standard.